



VIRTUAL HEALTHCARE SUMMIT 2024

Revolutionising the future of patient and clinician experience through
virtually enabled models of care



Thursday 7th March 2024



Rydges World Square, Sydney, NSW



Attend this summit to learn:



Exploring the adoption of virtual care technology post COVID-19



Assessing the impact of the NSW Virtual Care Strategy 2021-2026



Enhancing digital health literacy and workforce capabilities



Impact of virtually enabled care on people, processes, and technology



Harnessing the power of healthcare data to improve patient outcomes and interoperability

KEY SPEAKERS



Dr. Monica Trujillo
Chief Health Officer
Telstra Health



Kate Quirke,
Chief Executive Officer
Alcidion



Roslyn Vadala
Chief Privacy Officer
Cochlear



Karol Petrovksa
Director, Virtual Care, System Performance Support Branch
NSW Ministry of Health



Adam Walczak,
Deputy Director, John Hunter Health & Innovation Precinct,
Hunter New England Local Health District



Anna Barker
Executive Director, Data, Research & Innovation,
Silverchain



Ramesh Raghavan
Head of Digital Strategy, Innovation & Architecture
Uniting

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8.00 Registration, Networking and Coffee

9.00 Welcome Remarks from Chairperson

Dr Monica Trujillo, Chief Health Officer, **Telstra Health**

9.10 The Virtual Shift: Redefining Healthcare in the Digital Age

Vickie Irving, Deputy Chief Health Officer/Head of Clinical Innovation & Effectiveness, **Telstra Health**

9.40 Panel: Exploring the Future of Virtual Healthcare and its Impact on our Healthcare System

- Assessing the impact of NSW Virtual Care Strategy 2021-2026.
- Exploring the challenges and successes in supporting ongoing delivery and improvement of virtually enabled models of care.
- Examining the readiness of your organisation's people, process, and technology to support virtual care whilst maintaining the human element.

Kate Quirke, CEO, **Aldicion**

Karol Petrovska, Director, Virtual Care, System Performance Support Branch, **NSW Ministry of Health**
Adam Walczak, Deputy Director, John Hunter Health & Innovation Precinct, **Hunter New England Local Health District**

Christie Graham, Innovation Lead, **South Eastern Sydney Local Health District**

Mickael Gieules, Virtual Care Manager, **South-Western Sydney Local Health District**

Chin Weerakkody, Manager Virtual Care, Programs & Innovation, **Southern NSW Local Health District**

Gillian Mason, Consumer and Community Involvement Lead, **Hunter Medical Research Institute**

10.20 From Pilot to Scaled Adoption of Virtual Care - Barriers and Enablers of Success

Anna Barker, Executive Director, Data, Research & Innovation, **Silverchain**

10.50 Morning Tea & Networking

11.20 NSW health Healthdirect Single Front Door program - Seamless Omnichannel Access to Unplanned Healthcare

Amith Shetty, Clinical Director, **NSW Ministry of Health**

11.50 Panel: Harnessing the Power of Healthcare Data to Improve Patient Outcomes

- Exploring the current challenges in building a data-driven culture within the healthcare system.
- Assessing how better data can translate to better patient outcomes and enhance informed decision-making.
- Data Governance and Ethics: Navigating healthcare data regulations.

Dr Monica Trujillo, Chief Health Officer, **Telstra Health**
Roslyn Vadala, Chief Privacy Officer, **Cochlear**
Amith Shetty, Clinical Director, **NSW Ministry of Health**
Adam Dunn, Professor of Biomedical Informatics, **The University of Sydney**

12.20 A Deep Dive into Consumer Experience in Virtual Care

Donna Parkes, Virtual Care Stream Lead, **NSW Agency for Clinical Innovation**

12.50 Lunch & Networking

Interactive session with sponsors

1.50 Augmenting Health: How AR technology is transforming healthcare services

David Manuel, Strategic Alliance Manager, **TeamViewer**

2.20 Uniting NSW.ACT - Innovation with A/R Glasses Thermal Sensors for Telehealth in Residential and Home Care Settings

Ramesh Raghavan, Head of Digital Strategy, Innovation & Architecture, **Uniting**
Hayley Ryan, Clinical Practice Lead, **Uniting**

2.50 Integrated Virtual Care Models in the Local Health District

Chenyao (Jerry) Yu, General Manager Virtual Care and Hospital in the Home Services, **Northern Sydney Local Health District**

3.20 Afternoon Tea & Networking

3.50 Workforce Development: Exploring our Current Digital Health Literacy and Workforce Capabilities

Chirag Lodhia, Deputy Director, Digital Health Training & Adoption, **Monash Health**

4.20 Closing Remarks followed by Networking Drinks

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